SOCIAL WORK	SHARED MENTAL HEALTH CARE TEAM
FIRST STEP: Screen for Employment Assessment Program/private insurance plan	
SECOND STEP: Consider Indirect Consultation (Access instructions on referral stamp).	
 Indirect Consults for info about: Nichelle: ACT, mindfulness, LGBTQ2 (transgender assessment), sexual counselling, pet therapy, grief work, addictions Antoine: psychogeriatric, elder care, grief work, immigration/refugee, addictions, men's sexual health Shauna: open to any and all general practice questions 	 When an Indirect Consult might work: Medication consultation/optimization Community or institutional resource information and availability Any questions you have that might be answered without a pt. being seen by team
THIRD STEP: Referral	
→Ontario and Quebec pt's, 16+year; individuals →No couples/family counseling	 → Ontario patients only, 16+year; individuals → No couples/family counseling
 REFERRAL PROCESS: Ensure patient consents to referral Insert Social Work stamp Bruyère: Msg. Antoine (ARO) &/or Shauna (SHR) Primrose: Msg. Nichelle (NBL) APPROPRIATE REFERRALS Anxiety, Depression & Stress Loss/Grief (including anticipatory grief) Abuse by self or other (physical, sexual, financial or neglect) Addiction (alcohol, drug, gambling/ other) Limited family or social supports 	 REFERRAL PROCESS: Ensure patient consents to referral Insert Shared Mental Health stamp Message Referrals Clerk (REF) APPROPRIATE REFERRALS Psychiatric Assessment Treatment and/or medication recommendations Complex, entrenched mental health issues that severely affect functioning Suicidal thoughts or urges without intent Direct referral to one of the groups offered by SMH
 Financial assistance (equipment, housing, transportation, medications. Future planning (retirement, respite, Long Term Care placement, POA/legal issues) 	 Return to work guidance and plans → assistance required with insurance forms Those who might benefit from:
 Navigation of health care system Those who might benefit from: Short Term individual therapy (up to 8 sessions) Group therapy Mindfulness Support with addiction issues 	 Short Term individual therapy (up to 8 sessions) Group therapy—1) CBT for Depression/Anxiety 2) Working with Emotions 3) CBT monthly booster group 4) Mindfulness Gaining access to community resources i.e. TOH Day Hospital, some Royal programs Support with addiction issues
If patient is actively suicidal, direct to the ER	If patient is actively suicidal, direct to the ER

	Timeline: Goal is initial assessment within 4 weeks—
varies depending on number of referrals	Varies depending on number of referrals
Can be up to 3 months	Coordinator: Noella Bussieres-Butler (613-798-5555 ext 19112